






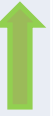










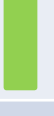














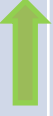











KPI Dashboard

Improving patient outcomes	Operational improvement	Governance	Patient experience & engagement	Safe care	Culture & workforce
PMR completion 	Bed Occupancy (G&A WRH) 	Daily ward documentation audit compliance 	Number of mixed sex accommodation breaches 	Have all prescribed medications been administered 	Board net leadership score 
VTE completion 	Bed Occupancy (G&A ALEX) 	National audit compliance- audits with a current action plan 	Number of bed moves between 2200-0600 	Medicines stored within the recommended temp in fridge 	Trust pulse score 
NEWS calculated correctly 	Theatre Utilisation (WRH) 	No of overdue risks 	Complaints response within 25 working days (%) 	Resus trolley check compliance 	Medical vacancy recruitment requirement 
PEWS calculated correctly 	Theatre Utilisation (ALEX) 	Compliance with Fit and proper persons process 	Number of PALS responses 	Cdiff cases 	Staff turnover 
Sepsis screening in ED 	Beds occupied by NEL stranded patients 	Improvement training metrics 	Trust-wide friends and family score (inpatient) 	MRSA cases 	
Sepsis treatment in ED 	Trust length of stay (Average) 		% of patients receiving care in ED corridor per month 	Hand hygiene audit compliance 	
Serious incident relating to missed deterioration in patients	Number of patients treated on AEC pathways 			Trust mandatory training 	
	Emergency access standard 			Children's safeguarding compliance 	
	Key:			Adult safeguarding compliance 	
		Improvement in the KPI in August compared to previous month 		Grade 3 & 4 avoidable pressure ulcers 	
06/10/2017		Deterioration in the KPI in August compared to previous month 			1